

CertainTeed
GlasRoc[®] SHAFTLINER TYPE X

Limited Warranty

What is Covered?

5 Year Limited Warranty Against Defects

CertainTeed Gypsum ("CertainTeed") warrants that its GlasRoc[®] Shaftliner Type X ("Product") shall be free from defects in the manufacture of materials that make it unsuitable for its intended use, and that it meets or exceeds the manufacturing requirements and specifications of ASTM C 1396 and C 1658.

12 Month Limited Warranty Against Exposure

CertainTeed further warrants for up to twelve (12) months that the Product will withstand exposure to normal weather conditions, e.g., UV, rain, wind, ice and snow, so long as the Product is stored and installed according to CertainTeed's published recommendations and specifications.

The 5 Year Limited Warranty and the 12 Month Limited Warranty extend to dealers who sell this Product, contractors who install this Product, and the original owner of the building within the warranty period. Neither the 5 Year Limited Warranty nor the 12 Month Limited Warranty may be assigned or transferred.

How Long Does Coverage Last?

The 5 Year Limited Warranty shall commence with the date of purchase by the installing contractor or product applicator, and continue for five (5) years. The 12 Month Limited Warranty shall commence on the date of installation of the Product and continue for twelve (12) months.

What is Not Covered?

CertainTeed shall not be responsible for any loss resulting from any of the following:

- Installation practices not in accordance with CertainTeed's published recommendations and specifications.
- Improper design or installation of any component or portion of the structure.
- Moisture intrusion defects including insect, fungus, and mold infestation resulting from the use of other manufacturers' products.
- Failure of the owner to maintain the building with reasonable care.
- Excludes damage caused by improper handling or storage, immersion in water, floods, fires, hailstorms, earthquakes, high winds, hurricanes, acts of nature, falling objects, settling of the building, movement of the framing members, failure or distortion in the walls or foundation of the structure.

Effect of State Law

THIS WARRANTY STATES THE FULL EXTENT OF CERTAINTEED'S RESPONSIBILITY FOR DEFECTS IN THE PRODUCT. ALL OTHER REPRESENTATIONS AND WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED.

IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR LOSS OF PROFITS OR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES, WHETHER BASED UPON BREACH OF WARRANTY NEGLIGENCE, STRICT LIABILITY, TORT, BREACH OF CONTRACT, OR ANY OTHER LEGAL THEORY.

Some states do not allow the exclusion or limitation of warranties or do not allow the exclusion or limitation of incidental or consequential damages, so the above disclaimers may not apply to you.

What will CertainTeed do?

CertainTeed will, at its option, provide replacement Product or a refund up to double the purchase price.

How To Handle Claims?

Submit all claims in writing within 30 days of the defect discovery, including a brief description of the damaged area, with a copy of the dated sales receipt, invoice and evidence of installation date, to:

Attn: Product Manager
GlasRoc Shaftliner
CertainTeed Gypsum
4300 W. Cypress St., Ste 500
Tampa, FL 33607
USA
800 233-8990

To effect this sole and exclusive remedy, the claim must be submitted in writing prior to the end of the warranty period.

THIS SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEED AND THE EXCLUSIVE REMEDY OF CUSTOMER. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LIABILITY IS LIMITED TO THE ABOVE AND CERTAINTEED SHALL IN NO EVENT BE LIABLE FOR LABOR CHARGES, INCLUDING BUT NOT LIMITED TO, LABOR CHARGES IN CONNECTION WITH REMOVAL OR REPLACEMENT, NOR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

No representative of CertainTeed has the authority to make any representation or promise with respect to this limited warranty or otherwise amend, restate, or supplement this limited warranty.

CertainTeed 

CertainTeed Gypsum, Inc., 4300 W. Cypress St., Ste 500, Tampa, FL 33607